

## Swyx Press Releases

### Swyx to support BlackBerry

#### SwyxWare unified communications platform extends smartphone capability

London, 22.07.2008 - Swyx a market-leading vendor of Unified Communications for SMEs, has today announced its ability to extend its FMC (Fixed Mobile Convergence) capabilities by supporting mobile devices using the Blackberry operating system. The SwyxMobile client software allows the simple integration of mobile phones into an organisation's enterprise-wide communications platform based on SwyxWare. The Swyx software is already compatible with Symbian for Nokia devices and Windows Mobile.

Executive Vice President at Swyx Ralf Ebbinghaus comments on the new functionality, "With SwyxMobile organisations will be able to improve customer relations, including sales and customer support, by extending the availability and accessibility of their mobile workforce. The solution extends the full capabilities of a business's SwyxWare phone capabilities, including: office based voice mail, telephone extensions and the 'presence' facility to its users' mobile phones. Furthermore, if the user combines this new functionality with the mobile version of the SwyxIt! client software, 'SwyxIt! Mobile' then they can enjoy the same 'user-friendly' interface on their mobile device as they do on their office desktop."

SwyxIt! Mobile for Blackberry is available now with SwyxWare version 6.12. The solution is part of the options package SwyxProfessional, but can also be supplied separately for other Swyx ranges. The update is available free of charge for Swyx Service Update (SUS) users.